

SHRI BINZANI CITY COLLEGE

Umrer Road, Nagpur

2020 - 2021

2.7.1 Questionnaire Links of Student Satisfaction Survey:

FORM A: Teaching-Learning process

<https://forms.gle/aSGqyFYi1D2qy1756>

FORM B: Administration, Infrastructure, Security

<https://forms.gle/ViVvmmDVykpqLy3u5>



A handwritten signature in blue ink, appearing to read "Dr. Metre".

Dr Sujit Metre
Principal
S B City College
Nagpur



NAGPUR SHIKSHAN MANDAL'S
SHRI BINZANI CITY COLLEGE

(S. B. CITY COLLEGE)

RE-ACCREDITED BY NAAC 'B++' (CGPA 2.87)

Near Sakkardara, Umrer Road, Nagpur - 440 024

Tel. : (O) 0712-2745099

• E-mail ID : sbct_1@yahoo.co.in • Website : www.binzanicitycollege.in

- President
A. K. GANDHI | 2426883, 6619800
- Secretary
DR. HARISH RATHI | 9730037001
- Principal
DR. SUJIT G. METRE
9822714241

Students' Feedback Analysis – Form 'A'

2020 - 21

Feedback Link :

Students were supposed to give their feedback for individual subject teachers. 815 Responses were received from the following classes:

- BA I – 23
- BA II – 83
- BA III – 77
- B. Com I (Mar) – 42
- B. Com II (Mar) – 15
- B. Com III (Mar) – 11
- B. Com I (Eng) – 56
- B. Com II (Eng) – 30
- B. Com III (Eng) – 26
- B. Com (CA) I – 30
- B. Com (CA) II - 102
- B. Com (CA) III – 43
- MA I Pol Sc – 36
- MA II Pol Sc – 85
- MA I (Mar) – 15
- MA II (Mar) – 74
- MA II (Eng) – 7
- M.Com I (Mar) – 9
- M.Com II (Mar) – 11
- M.Com I (Eng) – 33

- 88% of the students gave the feedback that the Teachers command on language, class control and general knowledge was very good.
- 89% students opined that the teachers were regular in their teaching and in conducting practicals.
- 84% said that the teachers possess the skill of explaining difficult topics in easy way.
- 85% students said that the teachers are good mentors, and are accessible in case the students want their guidance.
- 82% said that the teachers conducted remedial classes for the slow learners and also for the students who had trouble with internet data or mobile handsets.
- 85% gave the feedback that the teacher's attitude towards teaching is very good and 83% said teachers motivate the students in reading books apart from their syllabus topics.
- 81.5% said, teachers motivate students in participate in extra-curricular activities.
- 83% said that the teachers also counsel the students in matters other than academics too.





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- 85.2% said that the teachers make use of current events, examples and stories while teaching.
- 82.2% felt encouraged to pursue higher education because of the inputs from the teachers.
- 80% students said that teachers include discussions, questionnaires and tutorials in the teaching process.
- 86% said that the teachers conduct class tests and evaluations according to the COs at the end of the semesters, and, 83% said that the teachers discuss the answer sheets and the areas of improvement.
- 85% students said that the teachers prepare them well for the University exams by conducting practice sessions.
- 94.5% students said that they were told about the POs and COs during the induction and the initial classes so that they could know what to expect from the Course they are studying.
- 95.6% said that the online classes were conducted by the teachers regularly, and for asynchronous learning, 97.7% said that the teachers created google classroom for each Course, in which 97.2% students joined and got benefited.
- 91.4% said that continuous internal evaluation was done by the teachers through the Google classroom.
- 73.3% students acknowledged the presence of a formalized system of mentoring 'SRUJAN' in the College

The above data shows that on an average 84% student were satisfied with the teachers, the teaching-learning process, and 93% could continue with their learning smoothly during the pandemic due to the recording and notes uploaded on the Google Classrooms.

Dr. N.V. Kumbhar
Dr. N.V. Kumbhar
Dr. N.V. Kumbhar
Dr Sandeep Tundurwar
Criterion I – Head

Dr. Sujit G. Metre
Dr Sujit Metre
Principal





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STUDENTS' FEEDBACK FORM 'B' ANALYSIS REPORT 2020 – 2021

173 responses from the students were received in FORM 'B'. The questionnaire was based on the teaching-learning process and infrastructure. The following feedback was received:

- 90% of students stated that they received information about the college in the beginning of the session through the Student induction program.
- 96.5% students stated that new certificate courses should be introduced in the college every year.
- 52% students want changes in the present syllabus.
- 89% students stated that they have read the College prospectus available on the College Website.
- 90.8% students get information of the various extension activities conducted in the College.
- 77.5% students stated that the College is plastic free.
- 81.9% students stated that the College conducts eco-friendly activities like Tree plantation and rain water harvesting.
- 89.6% students stated that the College organizes programs on gender sensitization, human rights, AIDS awareness and Cleanliness drive.
- 83.2% students feel safe and secure in the College premises.
- 87.9% students stated that the College encourages students to participate in blood donation camps and medical camps.
- 73.3% students stated that programs on traffic rules, drug addiction, self defense were conducted in the College.
- 65% students state that the Student Exchange and Teacher Exchange programs are conducted in the College on regular basis.
- 92.5% students stated that the Principal is present in the College and 87.9% stated that he is accessible to the students. 91.9% are of the opinion that the Principal solves their problems in a time-bound manner.
- 87.3% students say that the employees of the College behave properly with them and 73.3% say that their work related to office is completed in time.
- 83.2% students say that they get text books and reference books easily from the library, 86.5% get catalogue in the library and 84.3% say that they are satisfied with the reading room facilities. 90.8% say that the employees of the library behave properly with them.
- 78.7% students know that the First Aid facility is available in the College.
- 94.8% students say that the play ground is available to them in the College premises to practice. 88.4% say that the Sports teacher is available in the College for coaching.
- 87.9% are satisfied with the toilets of the College as they are cleaned properly.
- 83.8% students say that there is clean drinking water available in the College





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- 78.6% students are satisfied with the Canteen facility available in the College with water and good food to eat. 47 % students say that the Canteen does provide junk food sometimes.
- 93.6% students stated that there is sufficient furniture available in the classrooms, 92.4% say that there are sufficient fans in the classrooms and 88.4 % say that the classrooms are cleaned regularly.
- **The students gave the following suggestions:**
 1. Pathway should be properly made
 2. Presence of outside students hinders the practice sessions of the Students.
 3. Change in the time of the PG classes
 4. Education like Foreign Universities
 5. Organization of Annual Function
 6. Change in library rules and regulations, and, inclusion of books on current topics in the Library.
 7. Stop the use of cigarettes, tobacco and other drugs in the College premises
 8. Cleanliness of the Classrooms and Toilets. Specific time to be allotted for the cleaning of the toilets. The janitor needs to knock before entering the girls' washroom.
 9. Complaint against some teachers' behaviour.
 10. College ID proof should be checked at the time of entry.
 11. Celebration of traditional and western days
 12. Long Jump track

Action Taken Report:

- The syllabus needs a revamping to include current topics. This was informed to the concerned teachers who are the members of Board of Studies.
- More number of Student Exchange and Teacher Exchange Programs will be conducted by the College
- It was decided that strict action will be taken against the Canteen in case it is found that junk food is provided there.
- Proposal for a better pathway leading to College will be sent to the Management
- Instructions will be given to guard to check the College ID Card of the Students before letting them inside to avoid the problem of other college students entering the premises.
- The issue of change in timing of PG classes is under consideration.
- Instructions will be given to the janitor to clean the washrooms at the allotted time.

Handwritten signature
Dr Sandeep Tundurwar
Criterion I – Head
Dr. N. V. Raghavath
J. S. A. C. (Coord) 4/1/20



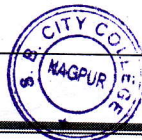
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Dr Sujit Metre
Principal



Action taken report on Feedback from Stake holders (2020-21)

Suggestions	ATR
Students Suggestions	
Certificate Courses	Add-on Courses, Bridge Courses, Grammar Enhancement Courses <i>to be started/continued in 2021-22</i>
Plastic Free Campus	Efforts for Plastic Free Campus going on
Students and Faculty exchange programs	1 program organized
Facility of clean drinking water	1 water cooler installed
Interactions between teachers and students	Mentoring Cell SRUJAN started, UMBARTHA, Aidanji Binzani Centre for Development of Entrepreneurship, Late Shri P. V. Narasimharao Competitive Guidance Centre
Alumni Suggestion	
More number of extra-curricular activities and soft skill courses	Language skills, Add-on courses, Exhibition by ED Cell, Grooming skills alongwith communication skills by Training and Placement Cell in collaboration with organizations like Bajaj Finserv, America-India Foundation, ICICI Foundation
Teachers' suggestion	
1. Suggestion for classroom infrastructure: A. New Furniture B. LCD Projector C. Cubicles for all the departments D. Personal Computers for every faculty E. More number of washrooms and separate entrance for girls and lady teacher's washrooms F. Divyangjan for washroom G. Maintenance of hygiene in canteen H. Regular cleaning of water cooler I. Enclosed parking J. Health Department K. Yoga meditation hall L. Reconstruction of Sports building 2. Financial Assistance for attending Conferences, Seminar, Workshop and Departmental Development	1. 62 new desks and benches were bought recently 2. Requirement is forwarded for more no. of LCD projectors. 3. Cubicles for departments and personal computers for teachers is under consideration. 4. Proposal for more number of washrooms with separate entrances for girls and lady teachers is sent to the Management. 5. Washroom for Divyangjan is also under consideration 6. It has been made mandatory for the canteen incharge to maintain hygiene in the canteen. 7. The water coolers are cleaned regularly by the College. 8. The demand for a separate and enclosed parking space has been put in front of the Principal. 9. Health Centre will also be thought of in near future. 10. The requirement of a Yoga meditation hall is also under consideration. 11. Sports building reconstruction also under consideration. 12. Financial Assistance for attending Workshops, Conferences was given in this session to permanent



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Principal
S. B. City College

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 DR. N.V. KAGHATE
 IQAC co-ordinator.